

# Family & Friends Questionnaire Responses April 2024

## Your responses from your recent visit at Stonebridge Surgery

1. Generally, how easy or difficult is it to get through to someone at your GP practice on the phone?

[More Details](#)

Extremely easy	10
Somewhat easy	13
Neutral	5
Somewhat not easy	5
Extremely not easy	2



2. How easy is it to use your GP practice's website to look for information or access services?

[More Details](#)

Extremely easy	9
Somewhat easy	8
Neutral	15
Somewhat not easy	0
Extremely not easy	0



3. Were you satisfied with the appointment or appointments you were offered?

[More Details](#)

Yes	35
No	1
Maybe	0



4. Overall, how would you describe your experience of making an appointment?

Moderate	5
Fair	5
Poor	1
Low	1
Very good	24



5. Overall, how would you describe your experience of your GP practice?

33  
Responses

Latest Responses  
"Excellent "  
"Always satisfied thanks"  
"Good"